

REDUCE FALSE ALARMS!

- ✓ Teach EVERYONE who has a key how to properly turn your alarm on and off (including the housekeeper, babysitter, real estate agent). Include how to cancel a false alarm.
- ✓ Make sure a phone is accessible and is within hearing range of anyone who will use your system (in case the alarm company or police try to verify the presence of an emergency).
- ✓ Notify your alarm company of ALL changes you make, including phone upgrades, new business hours, and additional key holders.
- ✓ Get your system tested regularly, and get potentially faulty equipment repaired or replaced IMMEDIATELY!
- ✓ Be sure that everyone (including your pet) is out of the monitored zones prior to engaging your alarm, or make sure you turn your system to the "stay" mode. If you have indoor pets, talk to your alarm company about "pet-proof" sensors and other options.
- ✓ If your alarm frequently gets activated by storms, have your alarm company make adjustments.
- ✓ Do not leave anything in a monitored room that may move. This includes plants, balloons, flags, and other decorations which may be affected by the ventilation system.
- ✓ If your fireplace is in use, make sure that any motion detectors in that area will be bypassed, or check with your alarm company for possible adjustments so heat sensors won't be triggered.
- ✓ Make sure ALL windows and doors are securely CLOSED and LOCKED. If something won't secure properly, don't set the alarm (this includes loose-fitting, damaged, or warped doors and windows).
- ✓ If you continue to have false alarms, talk to your alarm company about calling you and your designees prior to dispatching police.
- ✓ Any questions? Call your alarm company, or the Redding Police Alarm Coordinator at 225-4291.